



Penfield Returns Form

If you are not completely satisfied with your purchase, complete this form and include it with the item/s you are returning within 28 days of receiving the order and we will issue a full refund on receipt (excluding original delivery charge).

1. We are unable to exchange items unless they are damaged, defective or incorrect.
2. Please return all items in the condition they were received with hangtags still attached, failure to do so will result in your order being returned to sender and a refund not being issued.
3. The item is your responsibility until it reaches us. For your own protection, we recommend that you send the parcel using a delivery service that insures you for the value of the goods.
4. The cost of returning the item to us is your responsibility.

For further assistance with your return please contact us at customerservice@penfieldusa.com

Order No:	
Customer Name:	
Address:	
Contact Number:	
Contact Email:	

Returned Goods				
Product Code	Color	Size	Description	*Reason

* Reason for return: 1. Wrong size 2. Unsuitable 3. Not as expected 4. Wrong item sent 5. Faulty/Damaged

Additional comments

Returns Address

Penfield Online Returns
Bergen Logistics
East Coast
New Jersey
7373 West Side Ave
North Bergen
NJ 07047